#### ASSOCIATION POLICIES AND PROCEDURES<sup>1</sup>

#### **COLLIER'S RESERVE ASSOCIATION, INC.**

Attached are the following administrative rules, policies, procedures and/or Board resolutions adopted pursuant to the Florida Homeowners' Association Act and the Governing Documents regarding the following:

1.	POSTING OF NOTICE POLICY
2.	OWNER PARTICIPATION AT MEETINGS POLICY
3.	INSPECTION OF ASSOCIATION RECORDS POLICY
4.	LEASE REGISTRATION FORM
5.	UNIFORM ASSESSMENT COLLECTION POLICY
6.	FINING/SUSPENSION PROCEDURES
7.	ELECTRONIC VOTING AND PARTICIPATION FOR ASSOCIATION
	MEETINGS AND ELECTIONS POLICY
8.	<b>RESOLUTION ESTABLISHING FORM OF UNIFORM ESTOPPEL</b>
	CERTIFICATE AND WORKING CAPITAL CONTRIBUTION
9.	INVESTMENT POLICY

<sup>&</sup>lt;sup>1</sup> Additional Policies and Procedures may be found in minutes of Board meetings or correspondence issued under the authority of the Board.

#### 1 1. POSTING OF NOTICE POLICY

2 The official location for posting notice of Association meetings is the bulletin board located 3 outside golf shop on the northeast corner of the building.

4 This does not preclude posting at other locations.

#### 5 2. OWNER PARTICIPATION AT MEETINGS POLICY

6 WHEREAS, the Act provides that the Association may adopt written reasonable rules 7 governing the frequency, duration, and manner of Owner statements at meetings of the Board; and

8 WHEREAS, the Act provides that the Association may adopt written reasonable rules 9 governing the frequency, duration, and manner of Owner statements at membership meetings; and

WHEREAS, the Act provides that the Association may adopt reasonable rules governing
 recording meetings of the board and membership; and

WHEREAS, the Board believes it is in the best interest of the Association to adopt rules,
 as contemplated by the above-referenced statutory provisions.

14 NOW, THEREFORE, the following rules regarding Owner participation at meetings are 15 adopted:

16 2.1 Definitions.

17 2.1.1 "Board Meeting" is defined as a quorum of Directors gathered to conduct
 18 Association business.

19 2.1.2 "Meeting" means a meeting of the Board, Statutory Committee or of the
 20 Owners, as the context may permit.

2.1.3 "Non-Statutory Committee" means any committee that does not approve
 or disapprove architectural decisions or to make a final decision regarding the expenditure of
 Association funds.

24 2.1.4 "Statutory Committee" means a group of Board members, Owners, or
 25 Board members and Owners appointed by the Board or a member of the Board to approve or
 26 disapprove architectural decisions with respect to a specific Parcel owned by a Member of the
 27 Association or to make a final decision regarding the expenditure of Association funds.

28 2.1.5 "Statutory Committee Meeting" is defined as a quorum of Statutory
 29 Committee members gathered to conduct the business of the committee.

2.1.6 "Owner" means the record Owner of a Parcel or Parcels, and where
 applicable, his or her holder of a lawful proxy or such other Person as may be lawfully entitled to
 attend Meetings on behalf of an Owner.

2.1.7 "Owner Meeting" is defined as a quorum of Owners, in person or by proxy,
 gathered at a lawfully noticed meeting to conduct Association business.

1 2.1.8 Additional Definitions. Capitalized terms have the same meaning ascribed 2 to them in other Governing Documents of the Association.

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#### 2.2 **Board and Statutory Committee Meetings.**

4 2.2.1 Attendance at Board and Statutory Committee Meetings. Owners have the right to attend Board and Statutory Committee Meetings, except as provided by law. No Person 5 other than an Owner shall be permitted to attend such Meetings, unless permitted by the Chairman 6 of the meeting or law. Owners do not have the right to attend meetings of any Committee which 7 8 is not a Statutory Committee, unless permitted by the Committee Chairman or the Board. Owner 9 may not attend meetings which are closed to Owners attendance pursuant to the Act.

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#### 2.2.2 Speaking at Meetings.

11 2.2.2.1 Owners have the right to speak at Board and Statutory Committee Meetings. No other Person shall be permitted to speak at such Meetings, unless permitted by the 12 13 Chairman, or required by law.

14 2.2.2.2 Statements shall be made from the Owner's seat at the meeting, 15 though the Owner may stand at his or her chair, if desired.

16 2.2.2.3 Time will be set aside at the beginning of the Meeting for Owner 17 statements regarding designated agenda items. An Owner will only be permitted to speak once in reference to each designated agenda item, unless otherwise requested to speak again by the 18 19 Chairman of the Meeting. An Owner statement shall not exceed three (3) minutes per agenda item unless approved by the Chairman of the Meeting. Other Owners cannot "yield" their time for the 20 21 purpose of extending an Owner's time limit. The Chairman may permit Owner statements at a 22 different time so long as Owners are permitted to speak prior to the Board or Statutory Committee 23 votes on the issue as to which a Member is entitled to speak. The Chairman, in his or her discretion, 24 may require that Owners wishing to speak submit a written request in advance or sign a sign-in sheet, if one is provided, prior to the commencement of the meeting. 25

26 2.2.2.4 The Chairman may set aside time at the end of a Meeting for Owner 27 statements regarding items not designated on the agenda. An Owner statement relative to an item(s) not designated on the agenda shall not exceed three (3) minutes total, unless the Chairman 28 29 of the Meeting allows additional time. Other Owners cannot "yield" their time for the purpose of 30 extending an Owner's time limit.

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#### 2.3 **Owner Meetings.**

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2.3.1 Attendance at Meetings. Owners have the right to attend Owner Meetings 33 either in person or through a valid proxy, or as may be provided by law. No Person other than an Owner, an Owner's lawful proxy, or other Person permitted by law shall be permitted to attend 34 Meetings, except agents of the Association, Persons permitted by the Chairman, or required by 35 36 law.

37 2.3.2 Speaking at Meetings. 2.3.2.1 Owners have the right to speak at Owner Meetings as provided by
 law. No other Person shall be permitted to speak at Meetings, except agents of the Association,
 designated proxies, Persons otherwise legally permitted to attend, those Persons permitted to speak
 by the Chairman, or required by law.

- 2.3.2.2 Statements by Owners or other Persons lawfully attending Owner
   Meetings shall be restricted solely to items designated on the agenda for that Meeting, unless
   permitted by the Chairman or majority vote of those present (in person or by proxy) at the meeting.
- 8 2.3.2.3 Statements shall be made from the Owner's seat at the meeting,
  9 though the Owner may stand at his or her chair, if desired.

10 2.3.2.4 An Owner or other permitted Person will only be permitted to speak 11 once in reference to each agenda item. An Owner's or other permitted Person's statement shall not 12 exceed three (3) minutes, unless otherwise permitted by the Chairman. Other Owners or attendees 13 permitted to speak cannot "yield" their time for the purpose of extending an Owner's or other 14 permitted person's time limit. The Chairman of the Meeting shall give the floor to the Owner 15 subsequent to the calling of the agenda item upon which the Owner will speak, but prior to any 16 voting of the Owners upon that agenda item.

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2.4

#### **Recording Meetings.**

2.4.1 Owners may record Board, Statutory Committee or Owner Meetings, as
 permitted by law. Owners are not permitted to record meetings of Non-Statutory Committees,
 unless the Board has (a) permitted Owner attendance and (b) specifically consented to recording.
 An Owner desiring to record a Meeting shall submit written notice to the Secretary, Meeting Chair
 or Manager at least five (5) minutes prior to the start of the meeting.

23 2.4.2 No recording of Meetings shall interfere with or obstruct the Meeting, and 24 none of the equipment used for recording shall interfere with or obstruct any Person's view of the Meeting or ability to hear the Meeting, or block access to or from the Meeting, or constitute a 25 26 tripping or safety hazard. Extra lighting for recording shall not be permitted. Persons using recording equipment must do so from their seats or where that is not practical due to the nature of 27 28 equipment used, a stationary location approved by the Chairman of the Meeting. Once placed, the 29 recording device shall not be moved, nor shall the Person operating it move about the room. All recording equipment used shall conform to the electrical codes. 30

2.4.3 Owners and other Persons may not post or permit posting recordings of
 Meetings on any website or other media which can be readily viewed by Persons who are not
 Members of the Association.

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### 2.5 Enforcement of Meeting Rules.

2.5.1 Fines and/or Suspensions. The Board may, in accordance with the fining
 and suspension authority and procedures set forth in the Florida Homeowners' Association Act,
 levy a fine or impose a suspension against any Person who fails to comply with these Rules.

38 2.5.2 Legal Action. The Board may take whatever appropriate legal action is
 39 available against any Person who fails to comply with these Rules.

2.5.3 Other Remedies. Nothing in these Rules shall be construed as a limitation
 or restriction upon any of the Association's rights or remedies, or act as an election of remedies.
 All rights and remedies available to the Association shall be cumulative.

#### 4 3. INSPECTION OF ASSOCIATION RECORDS POLICY

5 WHEREAS, the Act provides that the Association may adopt reasonable rules regarding 6 the frequency, time, location, notice, records to be inspected and manner of record inspections; 7 and

8 WHEREAS, the Board believes it is in the best interest of the Association to adopt rules, 9 as contemplated by the above-referenced statute.

NOW, THEREFORE, the following rules governing inspection of the official records of
 the Association are adopted. Capitalized terms have the same meaning as defined in the Act or
 Governing Documents of the Association:

**3.1 Records Defined.** The official records, also referred to herein as "records,"
 available for inspection are those designated by the Act, as the official records of the Association.

3.2 Records Available. No records other than those defined above shall be available
 for inspection, unless the Board determines it to be in the best interest of the Association to make
 such records available for inspection.

**3.3 Persons Entitled To Inspect.** Owners have the right to inspect the records of the Association, as permitted by law. Tenants may inspect certain records, as provided by law. All references in these Rules to "Owner" will include record title holders and an Owner's authorized representative, and Tenants or other authorized representative where applicable.

#### 22 **3.4 Inspection.**

3.4.1 An Owner desiring to inspect records shall submit a written request by
 Certified U.S. Mail, Return Receipt Requested, therefore to the Association at the official address
 of the Association, pursuant to the most recent online records of the Florida Secretary of State,
 Division of Corporations.

27 Requests by regular U.S. Mail, hand delivery, facsimile transmission, electronic mail (e-mail), or 28 other means do not comply with these Rules. Verbal requests do not comply with these Rules. The 29 written request must specify the particular records the Owner desires to inspect, including pertinent 30 dates or time periods. The specification of the particular records must be sufficiently detailed to 31 permit the Association to retrieve the exact records requested.

An Owner's inspection request shall be deemed received by U.S. Certified Mail, Return Receipt
 Requested, on the date that the receipt card was signed for by the Association.

34 **3.4.2** Inspection of records shall be restricted solely to those records designated 35 in the written request for inspection and shall be conducted solely by the Owner signing the 36 inspection request, or his or her authorized representative. No inspection of any other records shall 37 be permitted. If more than one Owner desires to inspect the same records, the Association may 38 require that such inspections are conducted at different times provided that co-Owners of a Parcel 10/20/2020

Association Policies and Procedures Page 4 of 33 1 may inspect records together. If an Owner has designated an authorized representative, either the 2 Owner or the authorized representative may inspect the records; however, both parties may not 3 inspect the records together. However, this shall not preclude an Owner from inspecting the 4 records with the Owner's representative if such representative is a Certified Public Accountant 5 licensed to practice in Florida, or an Attorney at Law, admitted to practice in Florida.

6 **3.4.3** An Owner shall not submit more than three (3) written requests for 7 inspection of records per calendar month. Any request submitted more frequently shall be null and 8 void and need not be acknowledged by nor responded to by Association.

9 **3.4.4** Inspections of records shall be conducted at the office where the 10 Association's records are maintained or at such other location as may be designated by the 11 Association. Records must be made available for inspection in Collier County or within forty-five 12 (45) miles of the Community. No Owner shall remove original records from the location where 13 the records are inspected. No marks or alterations shall be made on original records.

14 **3.4.5** Records shall generally be made available for inspection by the Association 15 on or before the tenth (10th) working day subsequent to receipt by the Association of the written request for inspection. This time frame may be extended upon agreement of the Owner or for good 16 cause. In addition, this time frame shall be extended in the event the records are so voluminous, or 17 otherwise in such condition as to render this time frame unreasonable. The Association shall notify 18 the Owner by telephone or in writing (including e-mail), that the records are available and the time, 19 date and place for such inspection. Inspection shall be made only during normal Association 20 business hours, or during the normal business hours of the location of inspection if other than the 21 Association office. For the purposes herein, "working day" means Monday through Friday, 22 exclusive of federal, state and local holidays in which the office of the Association or office where 23 24 the records are being made available for inspection is closed. For purposes herein, "normal business hours" shall be between the hours of 8:00 A.M. and 4:00 P.M., all on a working day. No 25 Owner shall be entitled to inspect records for more than eight (8) hours cumulatively in any 26 calendar month. At the request of either the Association or the Owner, inspections may be broken 27 up into segments, provided that three (3) inspection visits per calendar month shall be the 28 29 maximum number of sessions in a calendar month, and eight (8) hours maximum cumulative 30 inspection time.

3.4.6 If, at, or subsequent to inspection, an Owner desires to have a copy of a 31 record, the Owner shall designate in a separate writing, which record, or portion thereof, for which 32 a copy is desired, or, in the alternative, shall designate such record by use of a clip or tab upon the 33 page(s) desired. Not more than one (1) copy of each record requested shall be provided. If the 34 location where the records are being inspected or stored has a copy machine capable of making 35 copies of the records designated, and the Owner has requested copying of 25 or less pages of 36 records, then copies of the records shall be available contemporaneously with the inspection. If, 37 however, the records to be copied exceed 25 pages, or there is no copy machine at the location 38 where the records are being inspected or stored capable of making copies of the records designated, 39 the Association may send the records out for copying by an outside source, such as a commercial 40 copying company or make the copies at the location of the records, but available for later pick-up. 41 42 If copied at the location where the records are kept, copies in excess of 25 pages shall be made available for pick-up by 5:00 P.M. within three (3) working days from the date of the inspection, 43 the day of inspection not counting in calculating this deadline. Copies made by an outside source 44 10/20/2020

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shall be available as soon as a copying service can reasonably pick-up, copy and return the records to the location where the records are being inspected or stored. Photocopies will be available at the place records are kept or produced for inspection. Owners requesting copies must arrange for pick-up of records. The Association has no obligation to mail or otherwise deliver copies to any place.

6 **3.4.7** The Association shall allow an Owner to use a portable device, including a 7 smartphone, tablet, portable scanner, or any other technology capable of scanning or taking 8 photographs, to make an electronic copy of the official records in lieu of the Association's 9 providing the Owner with a copy of such records. The Association may not charge an Owner for 10 the use of a portable device.

11 3.4.8 An Owner shall pay the reasonable expense of copying. In the event the 12 copies are made by the Association, the cost shall be twenty-five cents (\$.25) per page. If copies are made by outside vendors, actual costs shall be charged to the Owner. Payment in advance for 13 14 the cost of copies shall be required. In addition to the foregoing, the Association shall impose fees 15 to cover the costs required for personnel to retrieve and copy the records if the time spent retrieving and copying the records exceeds one-half hour. Personnel costs will be charged at twenty dollars 16 17 (\$20) per hour. Personnel costs shall not be charged for records requests that result in the copying 18 of 25 or fewer pages. No copy of a record shall be made unless and until payment for the copy is 19 received.

20 3.4.9 If records are kept on computer format, the Association may print such 21 records to paper. The Association may, but shall not be obligated to, allow Owners to access the 22 Association's computer system. If the Association provides access to records through a computer 23 supplied by the Association or the office in which records access is being conducted, the Person 24 inspecting the records shall not e-mail the records inspected to any other computer, person, or 25 e-mail account, review other content or programs on said computer, nor otherwise in any fashion download, forward, or otherwise transmit or manipulate the data he or she reads during the 26 27 inspection of the records by review on electronic mail, internet or computerized format.

3.4.10 The Association may comply with its obligation to make records available for inspection by providing them to the Owner by electronic mail, the internet, or making them available in a computerized format readable with customary programs used in computers of consumers. If, however, an Owner provides the Association with written notice that they do not have access to a computer, the Association must supply the records in paper format.

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#### 3.5 Manner of Inspection.

34 3.5.1 For purposes hereof, an Owner and the Owner's authorized representative
 35 shall be considered one (1) Person. If inspection is requested by any Person other than a record
 36 Owner of the Parcel, said request shall not be recognized by Association unless and until the record
 37 Owners of the Parcel designate such Person, in writing, as their authorized representative, or unless
 38 such Person is an Attorney at Law, admitted to practice in the State of Florida.

39 3.5.2 All Persons inspecting or requesting copies of records shall conduct
 40 themselves in a courteous manner and shall not interfere with the normal operation of the
 41 Association office and the duties of their personnel, or the office where the records are otherwise

inspected or copied, nor the duties of their personnel. The Association office, or office of inspection, may assign a staff person or other Person to assist in the inspection and all requests for further assistance and copying during inspection shall be directed to that staff person.

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#### 3.6 Enforcement of Inspection Rules.

5 **3.6.1** Any violation of these Rules may result in the immediate suspension of the inspection until such time as the violator agrees in writing to comply herewith.

7 3.6.2 Any requests for inspection not complying with these Rules need not be8 honored.

9 **3.6.3** The Board may take whatever appropriate legal action is available against 10 any Person who fails to comply with these Rules, including, but not limited to, the levy of fines or 11 suspension of use rights subject to the requirements of law.

12 3.6.4 Nothing in these Rules shall be construed as a limitation or restriction upon 13 any of the Association's rights or remedies, or act as an election of remedies. All rights and 14 remedies available to the Association shall be cumulative.

3.6.5 The President of the Association, or the Manager (under the direction of the
 President), has the authority to interpret and implement the provisions of these Rules and make
 decisions and judgments arising hereunder without need for Board approval on a case-by-case
 basis.

#### 19 4. LEASE REGISTRATION FORM

WHEREAS, Article X, Section 4 of the Second Amended and Restated Declaration of Protective Covenants provides that should an Owner lease his Home, he shall furnish the Association the names of the Lessee and all Occupants, the duration of the lease, and such other information as the Association may reasonably require; and

WHEREAS, the Board believes it is in the best interest of the Association to adopt a rule, as contemplated by the above-referenced article of the Second Amended and Restated Declaration of Protective Covenants, to require the use of a lease registration form to protect the Association and the Owners when a Home is leased.

28 NOW, THEREFORE, the following Rules are adopted.

4.1 All leases of any Home must be registered with the Association at least fifteen (15)
 days in advance and in writing as provided by Article X, Section 4 of the Second Amended and
 Restated Declaration of Protective Covenants.

4.2 All Owners desiring to lease their Home must complete the Lease Registration
 Form which is attached hereto as Exhibit "A." The Lease Registration Form must be signed by
 the Owner and the proposed Tenant(s).

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1 2		LEASE REGISTR ER'S RESERVE	ATION FORM ASSOCIATION, INC.	
3	DATE OF REGISTRATION: _			
4	NAME OF TENANT:			
5	CHILDREN:			
6	TENANT'S PERMANENT AD			
7	TELEPHONE:			
8	LENGTH OF LEASE: BEGINN	NING:	DATE ENDING:	
9	MEMBER'S NAME:			
10	MEMBER'S LOCAL ADDRES			
11	TELEPHONE:			
12	A copy of leas	se agreement is du	e with the Registration For	<u>m</u> .
13 14 15 16	The Lease Registration Form m prior to the arrival of the Tenan Governing Documents ava www.colliersreservehoa.com.	t. Tenant must rev ilable on the	iew and abide by Collier's Collier's Reserve As	<b>Reserve</b> Association
17	CAR INFORMATION: (Must I			
18	MAKE:			
19	MODEL:			
20	LICENSE PLATE #:		STATE:	
21	CAR INFORMATION: (2 <sup>nd</sup> Ca	r) (Must be compl	eted even if a rental)	
22	MAKE:			
23	MODEL:		COLOR:	
24	LICENSE PLATE #:		STATE:	
25	Tenant's Signature:		Date:	
26	Owner's Signature:		Date:	
27 28 29 30		Collier's Reserve A 11711 Collier's I Naples, Flor 239-254-0862 ~ 23	Reserve Drive ida 34110	
31 32			Exhibit "A" to Poli	cy and Procedure 4 Page 1 of 1
33				10/20/2020

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#### 1 5. UNIFORM ASSESSMENT COLLECTION POLICY

WHEREAS, Collier's Reserve Association, Inc. ("Association") desires to adopt a policy
 regarding the collection of Assessments.

NOW, THEREFORE, the Board hereby establishes the following assessment collection policy. All capitalized terms shall be given their meaning as described in the Governing Documents or the Act, as those terms are defined later herein, or the definitions ascribed to said terms in this Policy:

8 5.1 The following provisions of the Act address rights and remedies of the Association
9 in connection with delinquent Assessments as follows:

**5.1.1** Section 720.306(9)(b) of the Act provides that a person who is delinquent in the payment of any fee, fine, or other monetary obligation to the Association on the day that he or she could last nominate himself or herself or be nominated for the Board may not seek election to the board, and his or her name shall not be listed on the ballot. A person serving as a Board member who becomes more than 90 days delinquent in the payment of any monetary obligation to the Association shall be deemed to have abandoned the office, creating a vacancy in the office to be filled according to law.

17 5.1.2 Section 720.3085(1)(e) of the Act provides that if an Owner remains in 18 possession of a Parcel after a foreclosure judgment has been entered, the Court, in its discretion, 19 may require the Owner to pay reasonable rental for the Parcel. This provision of the Act further 20 provides that if the Parcel is rented or leased during the pendency of the foreclosure action, the 21 Association is entitled to appointment of a receiver to collect the rent.

22 5.1.3 Section 720.3085(4) of the Act provides that no lien may be filed by the Association until forty-five (45) days after the date on which a notice of intent to file a lien has 23 been delivered to the Owner by registered or certified mail, return receipt requested, and by first-24 class United States mail to the Owner at his or her last address as reflected in the records of the 25 26 Association, if the address is within the United States, and delivered to the Owner at the address of the Parcel if the Owner's address is reflected in the records of the Association is not the Parcel 27 28 address. If the address reflected in the records is outside the United States, sending the notice to 29 that address and to the Parcel address by first-class United States mail is sufficient. Delivery of the notice (hereinafter "Statutory First Notice") is deemed given upon mailing as required by the Act. 30

5.1.4 Section 720.3085(8) of the Act provides that, if a Parcel is occupied by a Tenant and the Owner is delinquent in paying any monetary obligation due to the Association, the Association may demand that the Tenant pay to the Association the subsequent rental payments and continue to make such payments until all the monetary obligations of the Owner related to the Parcel have been paid in full to the Association and the Association releases the Tenant or until the Tenant discontinues tenancy in the Parcel.

5.1.5 Section 720.305(3) of the Act provides that if any Owner is more than 90 days delinquent in the payment of any monetary obligation to the Association, the Association may suspend the right of the Owner, or the Owner's Tenant, Guest, or Invitee, to use Common Areas and facilities until the fee, fine, or other monetary obligation is paid in full.

1 Section 720.305(4) of the Act provides that the Association may suspend 5.1.6 2 the voting rights of any Member if such Member becomes more than 90 days delinquent in the payment of any fee, fine, or other monetary obligation due to the Association. A voting interest or 3 consent right allocated to a Parcel or Member which has been suspended by the Association shall 4 5 be subtracted from the total number of Voting Interests in the Association, which shall be reduced 6 by the number of suspended Voting Interests when calculating the total percentage or number of 7 all Voting Interests available to take or approve any action, and the suspended Voting Interests 8 shall not be considered for any purpose, including, but not limited to, the percentage or number of 9 Voting Interests necessary to constitute a quorum, the percentage or number of Voting Interests 10 required to conduct an election, or the percentage or number of Voting Interests required to approve an action under the Act or pursuant to the Association Governing Documents. Such 11 12 suspension shall end upon full payment of all obligations currently due or overdue the Association.

13 5.2 References to "Assessments" herein shall refer to Annual Assessments which are 14 payable monthly or quarterly, as specified by the Board, and due on the first day of each month or 15 quarter, as applicable (hereinafter the "Assessment Due Date") and Special Assessments which 16 are due on the date specified by the Board in the notice of the assessment given pursuant to the 17 Act ("Special Assessment Due Date"). The Assessment Due Date and Special Assessment Due 18 Date shall collectively be referred to as the Due Date. All Assessments or Charges not paid within 19 ten (10) days after the Due Date shall be considered delinquent.

5.3 A monetary obligation as that term is used herein shall include any regular
 Assessment, Special Assessment, fine, or Charge authorized by the Declaration, the Bylaws of the
 Association or the Act.

23 5.4 If payment of an Assessment in full has not been received by the Association, at 24 such location as the Association may specify from time to time, within ten (10) days of the Due Date, the Association (either itself, or through its agent) will add a late fee of five percent (5%) of 25 26 the installment due, or \$25.00, whichever is greater. Interest at eighteen percent (18%) per annum 27 shall also be added, retroactive to the due date. In addition to the foregoing, the Association shall 28 be entitled to add any costs and fees charged by the Association's management company or other 29 agent in preparing and mailing the notices set forth herein and preparing the necessary 30 documentation to turn delinquent matters over to the Association's attorney, as authorized by 31 Section 720.3085, Florida Statutes, as may be amended from time to time, and as set forth in any 32 contract or other agreement between the Association and the Association's management company 33 or other agent, as amended from time to time (collectively referred to hereinafter, without limiting 34 the generality of the foregoing, as the "Management Company Costs and Fees").

5.5 Should payment be made by "NSF" check, costs, fees and services charges shall be
 imposed and added to the sums due from the Owner in the maximum amount permitted by law.

37 5.6 Once any Assessment is thirty (30) days past the Due Date, the Association will 38 turn the matter over to its attorney, who in turn will send a Statutory First Notice. Delinquency for 39 the purposes of this Policy shall be measured from the Due Date, without regard to the ten (10) 40 day "grace period" provided above. Owners shall be responsible for all applicable late fees and 41 interest as referenced above, as well as all reasonable expenses of collections and costs and attorneys' fees affiliated with the statutory First Notice, including, but not limited to, Management 42 43 Company Costs and Fees associated with turning the delinquent matter over to the Association's 10/20/2020

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attorney. Management Company Costs and Fees may include, but shall not be limited to, the fees
 charged to the Association by the Association's management company or other agent to prepare
 the necessary documentation to turn delinquent matters over to the Association's attorney.

If payment in full is not received by the payment deadline in the attorney's Statutory 4 5.7 First Notice, the Association's attorney may record a claim of lien and provide the Owner with 5 notice of intention to foreclose a lien (the "Statutory Intent to Foreclose Notice"), as required by 6 the Act, in order to collect the outstanding amounts owed, including, but not limited to, the amount 7 of the delinquent Assessment(s), interest, late fees, attorneys' fees and costs, reasonable collection 8 9 expenses and any amounts that have been accelerated. The President of the Association, or his or 10 her designee, or the manager shall have the authority to instruct counsel to also accelerate assessments as permitted in the Declaration, if after consultation with legal counsel, the President, 11 12 or his or her designee, or manager believes that acceleration is in the best interest of the Association, which may be considered on a case-by-case basis. Such claim of lien shall also secure, 13 including but not limited to, all unpaid Assessments, attorneys' fees, interest, late fees and costs 14 and reasonable expenses of collection which are due or may become due subsequent to the date 15 the claim of lien is recorded. The Statutory Intent to Foreclose Notice will advise the Owner that 16 a foreclosure action will be commenced unless the entire amount indicated on the claim of lien, as 17 18 well as any sums that have accrued since the date of the claim of lien are paid within forty-five (45) days from the date of the notice. 19

5.8 If payment in full is not received by the payment deadline in the attorney's Statutory Intent to Foreclose Notice, the President, or his or her designee, or manager may direct the Association's attorney to file a lawsuit to collect the unpaid assessments and other sums due to the Association as set forth herein and provided by law. The Association may pursue all remedies as provided by law.

5.9 Any Owner who is delinquent in the payment of any fee, fine, or other monetary obligation to the Association on the day that he or she could last nominate himself or herself or be nominated for the Board of Directors may not seek election to the Board, and his or her name shall not be listed on the ballot. A person serving as a Board member who becomes more than ninety (90) days delinquent in the payment of any fee, fine, or other monetary obligation to the Association shall be deemed to have abandoned his or her seat on the Board, creating a vacancy on the Board.

32 5.10 Should any Person become more than ninety (90) days delinquent in the payment of any fee, fine or other monetary obligation to the Association, the Board of Directors may 33 34 consider the suspension of such Owners, or Owner's Tenants, Guest, and Invitees, use rights of the Common Area and Association Property at a regularly scheduled Board meeting or a special 35 meeting of the Board. In the event that such suspension is imposed at said meeting, the Association 36 shall notify the Owner, and if applicable, the Owner's Tenants, Guests, and Invitees, of such 37 38 suspension by mail or hand delivery. Such suspension continues until the fee, fine, or other 39 monetary obligation is paid in full.

5.11 Should any Owner become more than ninety (90) days delinquent in the payment
 of any monetary obligation to the Association, such Parcel's voting rights are suspended by virtue
 of these Rules. The Manager shall send written notice of such suspension to the subject Owner.
 However, the failure to send such notice shall not be considered a waiver of any right of the

Association Policies and Procedures Page 11 of 33 Association nor shall such notice be a condition precedent to the automatic suspension of an Owner's voting rights. Such suspension shall continue until the receipt of full payment of all obligations currently due or overdue the Association. The Owners whose voting rights have been suspended by these Rules shall be subtracted from the quorum and voting requirements of any votes taken during such suspensions to the extent permitted by the Act, the Declaration or the Bylaws.

7 5.12 It is the intent of the Board that this collections policy be adhered to as closely as 8 possible. However, any deviation from or waiver of this Policy will not affect the collections 9 process and cannot be raised as a defense by a delinquent Owner in any collections proceeding. 10 Further, the Board has the authority to deviate from or waive the provisions of this Policy, when in the opinion of the Board, the best interests of the Association are served by such waiver or 11 12 deviation, including, but not limited to, situations where substantial hardship or excusable neglect 13 by the Owner has been shown. The waiver or deviation of the provisions of this Policy in one 14 instance shall not require waiver or deviation in any other instance.

15 5.13 The President of the Association or his or her appointee has the authority to 16 implement this Policy, without need for specific approval of the Board, except that the suspension 17 of use rights provided for in Paragraph 5.10 and the waivers provided for in Paragraph 5.12 shall 18 be considered by the Board.

#### 19 6. FINING/SUSPENSION PROCEDURES

WHEREAS, the Collier's Reserve Association, Inc. ("Association") is the corporation charged with the operation, maintenance, and management of Collier's Reserve ("the Community"); and

23 WHEREAS, Section 720.305(2), Florida Statutes (2020) provides:

24 The association may levy reasonable fines. A fine may not exceed \$100 per 25 violation against any member or any member's tenant, guest, or invitee for the 26 failure of the owner of the parcel or its occupant, licensee, or invitee to comply with 27 any provision of the declaration, the association bylaws, or reasonable rules of the 28 association unless otherwise provided in the governing documents. A fine may be 29 levied by the board for each day of a continuing violation, with a single notice and 30 opportunity for hearing, except that the fine may not exceed \$1,000 in the aggregate 31 unless otherwise provided in the governing documents. A fine of less than \$1,000 may not become a lien against a parcel. In any action to recover a fine, the 32 33 prevailing party is entitled to reasonable attorney fees and costs from the 34 nonprevailing party as determined by the court.

(a) An association may suspend, for a reasonable period of time, the right of a
member, or a member's tenant, guest, or invitee, to use common areas and facilities
for the failure of the owner of the parcel or its occupant, licensee, or invitee to
comply with any provision of the declaration, the association bylaws, or reasonable
rules of the association. This paragraph does not apply to that portion of common
areas used to provide access or utility services to the parcel. A suspension may not

prohibit an owner or tenant of a parcel from having vehicular and pedestrian ingress
 to and egress from the parcel, including, but not limited to, the right to park.

3 (b) A fine or suspension levied by the board of administration may not be imposed 4 unless the board first provides at least 14 days' notice to the parcel owner and, if 5 applicable, any occupant, licensee, or invitee of the parcel owner, sought to be fined 6 or suspended and an opportunity for a hearing before a committee of at least three 7 members appointed by the board who are not officers, directors, or employees of 8 the association, or the spouse, parent, child, brother, or sister of an officer, director, 9 or employee. If the committee, by majority vote, does not approve a proposed fine 10 or suspension, the proposed fine or suspension may not be imposed. The role of the committee is limited to determining whether to confirm or reject the fine or 11 suspension levied by the board. If the proposed fine or suspension levied by the 12 board is approved by the committee, the fine payment is due 5 days after the date 13 of the committee meeting at which the fine is approved. The association must 14 provide written notice of such fine or suspension by mail or hand delivery to the 15 parcel owner and, if applicable, to any tenant, licensee, or invitee of the parcel 16 17 owner: and

18 WHEREAS, Article XVI, Section 2 of the Second Amended and Restated Declaration of
 19 Protective Covenants provides:

20 Fining and Suspension. Pursuant to the Act, the Board may, but is not obligated to, impose reasonable fines against and suspend Common Area 21 use rights of any Member or any Members' Family members, Tenant, 22 Guest, Resident, Occupant, or Invitee for the failure of the Owner or his 23 Family members, Tenants, Guests, Residents, Occupants, or Invitees to 24 comply with any provision of the Governing Documents. A fine may not 25 exceed Two Hundred Fifty Dollars (\$250.00) per violation. A fine may be 26 levied for each day of a continuing violation, with a single notice and 27 opportunity for hearing, except that the fine may not exceed Two Thousand 28 29 Five Hundred Dollars (\$2,500.00) in the aggregate. Fines of One Thousand 30 Dollars (\$1,000.00) or more may become a lien against the Owner's property in the Development. No fine shall be imposed by the Board without 31 at least fourteen (14) days' notice to the person sought to be fined or 32 33 suspended and an opportunity for a hearing before a Committee of at least three members appointed by the Board who are not Officers, Directors, or 34 employees of the Association, or the spouse, parent, child, brother, or sister 35 of an Officer, Director, or employee. If the Committee, by majority vote. 36 37 does not approve a proposed fine or suspension, it may not be imposed. The role of the Committee is limited to determining whether to confirm or reject 38 39 the fine or suspension levied by the Board. If the Board imposes a fine or suspension, the Association must provide written notice of such fine or 40 41 suspension by mail or hand delivery to the Owner and, if applicable, to any Family member, Tenant, Guest, Resident, Occupant, or Invitee of the 42 43 Owner. The Board may establish additional rules or procedures as it deems 44 appropriate to govern the fining and suspension process and ensure

compliance with the Act. If, at any time, the Act is amended to require a
 different procedure prior to the imposition of a fine or suspension, the
 Association shall operate as required by the Act; and

4 WHEREAS, the Association is desirous of empowering its Community Association 5 Manager ("Manager") with the authority to initiate the fining and/or suspension process by 6 authorizing the issuance of required notices and otherwise administering the fining and suspension 7 procedure; and

8 WHEREAS, the Association is also desirous of creating a Compliance Committee (the 9 "Committee"), as contemplated by the Act.

10 NOW, THEREFORE, it is hereby resolved as follows:

116.1The above recitations are true and correct and are hereby incorporated into these12Rules.

13 6.2 The Committee shall consist of no less than three (3) members appointed by the Board who are not Officers, Directors, or employees of the Association, or the spouse, parent, 14 child, brother, or sister of an Officer, Director, or employee. The Committee members shall serve 15 16 at the pleasure of the Board. The Committee members may be removed or replaced on motion of the Board, documented in the minutes, without need for further resolution of the Board. The Board 17 18 has the power to fill vacancies in the Committee and, at any time, remove any member of the Committee with or without cause. The Board also has the power to dissolve such Committee. The 19 20 Committee may, amongst itself, elect a Chair and, if desired by the Committee, a Vice-Chair.

21 The Manager, in appropriate situations, shall initially address violations through 6.3 22 the issuance of a "Notice of Violation," generally in the form attached to these Rules as Exhibit 23 "A" or similar form. The Manager may confer with the Board, President and/or legal counsel in 24 attending to this function, but shall be delegated the general authority and responsibility to provide 25 initial notices of violations of the Governing Documents (which shall include the Amended and Restated Declaration of Protective Covenants, the Articles of Incorporation, the Bylaws, and the 26 27 Rules and Regulations), as well as violations of any policies, resolutions or lawful orders of the 28 Board, or applicable provisions of law; all of which shall be referred to in these Rules as a violation 29 of the Governing Documents. The Manager may confer with the Board, President and/or legal 30 counsel, but shall be delegated the general authority (subject always to contrary direction by the 31 President or the Board) to determine which violations shall be initially addressed through a 32 warning letter first sent, and which such proceedings may be initiated without the provision of a warning through issuance of a Notice of Violation, referenced above. It shall generally be the 33 34 policy of the Association to issue prior warnings to first time offenders for minor violations. It shall generally be the policy of the Association that where a Person sought to be fined and/or 35 36 suspended has violated the Governing Documents in the past, or where the alleged violation is 37 sufficiently serious, as determined by the Manager, Board and/or President, the fining/suspension 38 procedure may be initiated without a prior warning/opportunity to cure.

6.4 Assuming that the Notice of Violation does not result in the resolution of an alleged
 violation to the satisfaction of the Manager, or in cases where no Notice of Violation is issued, the
 Manager, on behalf of the Board and/or President, shall be empowered with the authority to initiate

the fining and/or suspension process by placing on the agenda for a regular or specially scheduled
 meeting of the Board the consideration of levying a fine and/or suspension.

3 If at the meeting of the Board, a majority of the Board votes to levy a fine and/or 6.5 suspension, the Parcel(s) and Person(s) against whom the fine and/or suspension is levied shall be 4 5 sent written notice of the Board's action levying the fine and/or suspension and further be notified 6 of the opportunity for a hearing before the Committee where the fine and/or suspension shall be 7 considered by the Committee for confirmation or rejection of the fine and/or suspension. The written notice shall be in a form generally equivalent to the "Notice of Hearing" attached here to 8 9 as Exhibit "B," and shall be sent by certified mail, return receipt requested, with an optional additional copy by regular mail. E-mail copies may also be sent, but are not required. If the fine 10 and/or suspension is approved by the Committee, the fine and/or suspension shall be deemed 11 imposed without further action of the Board. 12

13 The Committee shall be empowered with the authority to conduct fining/suspension 6.6 hearings. At least a majority of the Committee Members are required for a quorum of the 14 15 Committee. Actions of the Committee shall be by vote of a majority of the Committee Members present. At said hearings, the Committee shall be empowered with the authority to either confirm 16 17 or reject the fine and/or suspension levied by the Board. The Owner and, if applicable, the party against whom the fine and/or suspension is sought to be imposed (if different from the Owner), 18 shall have an opportunity to respond, to present evidence, and to provide written and oral argument 19 20 on all issues involved and shall have an opportunity at the hearing to review, challenge, and respond to any material considered by the Association. Formal rules of evidence shall not be 21 22 applicable.

6.7 Once the fine and/or suspension is imposed, the Manager shall deliver a "Notice of
 Imposition of Fine and/or Suspension" in a form generally equivalent to Exhibit "C" attached
 hereto by mail or hand delivery.

26 A suspension pursuant to this provision shall apply to the use rights in all of the 6.8 Common Areas and facilities, except that such suspension shall not apply to that portion of 27 28 Common Areas used to provide access or utility services to the parcel and a suspension may not 29 prohibit an Owner or Tenant of a parcel from having vehicular and pedestrian ingress to and egress 30 from the parcel, including, but not limited to, the right to park. Suspension shall specifically (but 31 without limitation) prohibit the right to use certain Common Areas and facilities, which includes 32 the automatic gate entry (stop at guard would be required). Such suspension shall be for a 33 reasonable time, as determined by the Board in its levy of the suspension, subject to confirmation 34 by the Committee.

35 6.9 The Board may delegate such other powers and duties to the Manager or to such 36 other Person as may be necessary or appropriate under the circumstances. The Board may adopt 37 additional policies and procedures for the Manager or such other Persons to follow, or to be utilized 38 in connection with the fining/suspension process, as amended from time to time.

**6.10** General compliance with these Rules shall be sufficient, it being intended to be used as a guideline to ensure fairness in the fining/suspension process. It is the intention of these Rules and its exhibits that Persons sought to be fined and/or suspended are given a reasonable notice to be heard before the imposition of a fine and/or suspension of use rights. The Manager, in consultation with the Board and/or President, where appropriate, has the authority to disregard the provisions of these Rules in circumstances where the alleged behavior of a Person constitutes a violation of criminal law, or poses a threat to the health, peace, safety, or welfare of the residents of the Community, or in other circumstances where the Association believes such disregard is justified. Compliance with these Rules and the imposition of fines or suspensions shall not be deemed a prerequisite to the initiation of legal proceedings or other remedies to enforce the Governing Documents.

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NOTICE OF VIOLATION
[Date Sent]
FIRST CLASS MAIL
TO: [Owner Address of Record, Name All Record Owners Per Deed, if Owner Occupied Parcel] or [Tenant/Non-Owner Occupant at Parcel's Address, if Non-Owner Occupied Parcel]
Dear [Owner, if Owner Occupied Parcel] or [Name Tenant/Non-Owner Occupant, if Non-Owner Occupied Parcel]:
The following violations of the Governing Documents have been noted with regard to the Parcel you are occupying at Collier's Reserve, or the conduct of you, the Parcel's Occupants, Guests, Licensees, or Invitees.
[Insert violation(s) here including citation to Governing Documents and as much detail as possible as to date(s), time(s) and place(s) of alleged violation(s).]
Please be advised that if this violation ( <i>these violations</i> ) is ( <i>are</i> ) not corrected by [ <i>date*</i> ], or if further violations occur, the Association reserves the right to take further action against you to enforce the Governing Documents. You are required to [ <i>fill in demanded relief here</i> ].
If you fail to comply, further legal action may ensue without further notice or demand. Such legal action may include (but is not limited to): the imposition of a fine and/or suspension of certain use rights of Common Areas and facilities following a proper notice and opportunity for hearing as required by law (including, but not limited to, deactivation of fob/automatic entry rights); and/or the filing of a lawsuit for damages in the court of appropriate jurisdiction; and/or the filing of a lawsuit for an injunction in the court with appropriate jurisdiction; and/or the service of a demand for mediation pursuant to Section 720.311, Florida Statutes. In the event the Association takes any of the foregoing legal actions, the Association will seek to recover its attorneys' fees and costs as permitted by the Governing Documents and the Florida Homeowners' Association Act, Chapter 720 of the Florida Statutes.
[Include this paragraph only if Parcel is Non-Owner Occupied] This Notice is also being provided to the record Owner(s) of the Parcel. Pursuant to Florida law and the Governing Documents, the

to the record Owner(s) of the Parcel. Pursuant to Florida law and the Governing Documents, the Owner is jointly and severally liable for the conduct of his or her Tenants, and the Occupants of the Parcel, as well as their Guests, Licensees, or Invitees. Accordingly, if the violation is not corrected, this letter serves as notice that the Association may also take the above-referenced actions against the Owner(s), either directly, or jointly and severally.

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#### EXHIBIT A - NOTICE OF VIOLATION/Page 1 of 2

<sup>\*</sup> In general 10 days' notice will be given for correction of most violations. Other violations may result in the initiation of a proposed fine without a prior warning, and this letter would not be used. The Manager has the authority to require more timely compliance, including immediate compliance, in appropriate circumstances, as well as more liberal compliance deadlines, as determined in the discretion of the Manager in consultation with the President.

- Very truly yours, 1
- 2
- [Association Manager] On behalf of the Board of Directors 3

4	00.	[If Owner Occupied, Owner by e-mail, if Association has e-mail address, but e-mail
4	cc.	optional]
6		[If Non-Owner Occupied, Tenant/Non-Owner Occupant by e-mail if Association has e-mail
7		address, but e-mail optional]
8		[If Non-Owner Occupied, Owner Address of Record by regular mail and e-mail if
9		Association has e-mail address, but e-mail optional]
10		[Board President]
11		EXHIBIT A – NOTICE OF VIOLATION/Page 2 of 2
12		

1	NOTICE OF HEARING
2	[Date Sent – Recommended to be sent <u>at least</u> 20 days before hearing]
3	<b>CERTIFIED MAIL</b> # [Fill in Tracking Number from Green Card Here]
4 5	TO: [Owner Address of Record, Name All Record Owners Per Deed, if Owner Occupied Parcel] or [Tenant/Non-Owner Occupant at Parcel's Address, if Non-Owner Occupied Parcel]
6 7	Dear [Owner, if Owner Occupied Parcel] or [Name Tenant/Non-Owner Occupant, if Non-Owner Occupied Parcel]:
8 9 10 11 12 13 14 15 16	Section 720.305(2), Florida Statutes and the Association's Fining/Suspension Procedures authorizes Collier's Reserve Association, Inc. ("the Association") to levy reasonable fines against any Owner or any Owner's Tenant, Guest, or Invitee for the failure of the Owner of the Parcel or its Occupants, Licensees, or Invitees to comply with any provision of the Governing Documents. Additionally, Section 720.305(2)(a), Florida Statutes and the Association's Fining/Suspension Procedures authorizes the Association to suspend, for a reasonable period of time, the right of an Owner, or an Owner's Tenant, Guest or Invitee, to use Common Areas and facilities for failure of the Owner of a Parcel or its Occupants, Licensees, or Invitees to comply with any provision of the Governing Documents.
17 18 19 20 21	[ <i>If fining and Notice of Violation was given in advance, use this paragraph</i> ] The violation described in the Association's Notice of Violation dated, 20, <b>copy attached</b> , has not been corrected and/or has resumed. Accordingly, the Board has levied a fine against you in the amount of [ <i>insert amount of fine/\$100.00 per day per violation, up to \$1,000 in the aggregate for a</i> <i>continuing violation and state per day fine and number of days</i> ].
22 23 24 25 26 27 28 29	[If fining and <u>NO</u> Notice of Violation was given in advance, use this paragraph instead of previous paragraph] The Board has levied a fine against you in the amount of [insert amount of fine/\$100.00 per day per violation, up to \$1,000 in the aggregate for a continuing violation and state per day fine and number of days]. The following violations of the Governing Documents have been noted with regard to the Parcel you own and/or are occupying at Collier's Reserve, or the conduct of you, your Parcel's Tenants, Occupants, Guests, Licensees, or Invitees. [Insert violation(s) here including citation to Governing Documents and as much detail as possible as to date(s), time(s) and place(s) of alleged violation(s).]
30 31 32 33	[If suspending, use this paragraph] The Association has also [delete "also" if Association is <u>only</u> suspending and not fining] suspended your Parcel's right to use certain Common Areas and facilities, which includes the automatic gate entry (stop at guard would be required) for a period of () days.
34	EXHIBIT B - NOTICE OF HEARING/Page 1 of 2

Pursuant Section 720.305(2)(b), Florida Statutes, a hearing before the Compliance Committee (the "Committee," an impartial committee of at least three members appointed by the board who are not officers, directors, or employees of the association, or the spouse, parent, child, brother, or sister of an officer, director, or employee), will be held on the [*day*] day of [*month*] 20[*year*], at [*time*] at [*place, include address*] to determine whether to confirm or reject the fine and/or suspension levied

6 by the Board.

You have a right to attend the hearing to respond, to present evidence, and to provide written or oral argument. You shall have an opportunity at the hearing to review, challenge, and respond to any material considered by the Association. You also have a right to be represented by counsel at the hearing. If you intend to appear with counsel, please notify the Association, in writing, no later than seven (7) days prior to the hearing so that the Association has sufficient time to arrange for its counsel to be present should it choose to do so.

13 If you fail to appear at the hearing, the fine and/or suspension, if confirmed by the Committee, will 14 be imposed after a hearing has been conducted in your absence. If you have any questions about

be imposed after a hearing has been conducted in your absence. If you have any questions about scheduling, please contact [Association Manager] at [phone number] or [e-mail address].

16 In the event the Committee confirms the fine and/or suspension levied by the Board, the fine and/or

17 suspension will be imposed. If the Committee rejects the fine and/or suspension, it will not be

18 imposed. You will receive written notice of any fine and/or suspension imposed.

19 [Include this paragraph only if Parcel is Non-Owner Occupied] This Notice is also being provided

20 to the record Owner(s) of the Parcel. Pursuant to Florida law and the Governing Documents, the

21 Owner is jointly and severally liable for the conduct of his or her Tenants, and the Occupants of

the Parcel, as well as their Guests, Licensees, or Invitees. Accordingly, the fine may also be imposed against the Owner(s), either directly, or jointly and severally. In cases where only a non-

24 Owner (e.g., Tenant, Occupant or Invitee) is fined, the Owner shall be jointly and severally liable

for payment of the fine. *[Use following suspension sentence, if applicable.]* Owners shall likewise

be suspended from common facility use during the period of the suspension of a non-Owner.

27 Owners have the right to attend the Committee Hearing.

- 28 Very truly yours,
- 29 [Association Manager]
- 30 On behalf of the Board of Directors
- 31 cc: [If Owner Occupied, Owner Address of Record by regular mail w/ encl. and e-mail w/encl.,
   32 if Association has e-mail address, but e-mail optional]
- 33 [If Non-Owner Occupied, Tenant/Non-Owner Occupant by regular mail w/ encl. and e-mail
- 34 mail w/encl., if Association has e-mail address, but e-mail optional]
- 35 [If Non-Owner Occupied, Owner Address of Record by Certified Mail (with tracking
- 36 number) w/encl., regular mail w/ encl. and e-mail w/encl., if Association has e-mail
- 37 address, but e-mail optional]
- 38 [Board President]

39	<b>EXHIBIT B - NOTICE OF HEARING/Page 2 of 2</b>
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#### NOTICE OF IMPOSITION OF FINE AND/OR SUSPENSION

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\_\_\_\_\_[Date Sent]

#### 3 **CERTIFIED MAIL #** [Fill in Tracking Number from Green Card Here]

- 4 TO: [Owner Address of Record, Name All Record Owners Per Deed, if Owner Occupied
- 5 Parcel] or [Tenant/Non-Owner Occupant at Parcel's Address, if Non-Owner Occupied Parcel]

6 Re: Notice of Violation Dated [Include date and use only if Notice of Violation was given 7 in advance]; Hearing Held \_\_\_\_\_, 20\_\_\_\_

8 Dear [Owner, if Owner Occupied Parcel] or [Name Tenant/Non-Owner Occupant, if Non-Owner
9 Occupied Parcel]:

10 On , 20 [fill in date of hearing], the Compliance Committee (the "Committee") confirmed the fine levied by the Board in the amount of [\$ per day/\$ cumulative, 11 be specific], as authorized by law. [Use only the following sentence where applicable] The 12 13 Committee also confirmed that your right to use non-essential Common Areas and facilities, as 14 defined in the Association's Fining/Suspension Procedures, including the automatic gate entry (stop at guard would be required), be suspended for a period of \_\_\_\_\_ (\_\_) days, effective 15 \_, 20\_\_\_\_. As such, the Board has imposed a fine in the total amount of \$ 16 and/or has imposed the suspension for a period of \_\_\_\_\_() days, the suspension is effective 17 beginning , 20 . Payment of the fine is due (must be received by the 18 Association) no later than five (5) days after the date of the Committee meeting at which the 19 fine is approved, or five (5) days from the date of this letter, whichever is later. The suspension 20 applies to all Owners, Tenants, Occupants, Guests, Licensees, and Invitees. [This paragraph may 21 be edited to be tailored to whether a fine, a suspension, or both have been imposed.] 22

[Include this paragraph only if Parcel is Non-Owner Occupied] This Notice is also being provided to the record Owner(s) of the Parcel. Pursuant to Florida law and the Governing Documents, the Owner is jointly and severally liable for the conduct of his or her Tenants, Occupants, Guests, Licensees, and Invitees and for fines and/or suspensions imposed upon them. Accordingly, this Notice serves as notice to the Owner(s) that he, she, or they are jointly and severally liable for the payment of the fine.

29 You may remit payment of the fine to the Association, c/o Board of Directors, 11711 Collier's 30 Reserve Drive, Naples, FL 34110 [edit as appropriate]. Checks should be made payable to the 31 Collier's Reserve Association, Inc. If you fail to pay the fine, or violate the Association's 32 suspension order, the Association reserves all rights available under law to collect the fine and enforce the suspension [edit as appropriate]. These include (but are not limited to) additional 33 34 suspension of use privileges as may be permitted by law, additional fines as may be permitted by 35 law, filing an action in a court of competent jurisdiction to recover the fine and/or enforce the 36 suspension. Pursuant to the Bylaws, the prevailing party in any action to collect a fine is entitled 37 to recover their attorneys' fees from the non-prevailing party. Pursuant to Florida law, the 38

#### 39 EXHIBIT C - NOTICE OF IMPOSITION OF FINE AND/OR SUSPENSION/Page 1 of 2

- 1 prevailing party in other proceedings is likewise entitled to recover reasonable attorneys' fees and
- 2 costs.
- 3 Thank you for your prompt attention to this matter.
- 4 Very truly yours,
- 5 [Association Manager]
- 6 On behalf of the Board of Directors
- 7 cc: [If Owner Occupied, Owner Address of Record by regular mail w/ encl. and e-mail w/encl.,
- 8 *if Association has e-mail address, but e-mail optional]*
- 9 [If Non-Owner Occupied, Tenant/Non-Owner Occupant by regular mail w/ encl. and e-mail
- 10 mail w/encl., if Association has e-mail address, but e-mail optional]
- 11 [If Non-Owner Occupied, Owner Address of Record by Certified Mail (with tracking
- 12 number) w/encl., regular mail w/ encl. and e-mail w/encl., if Association has e-mail
- 13 address, but e-mail optional]
- 14 [Board President]

#### 15 EXHIBIT C - NOTICE OF IMPOSITION OF FINE AND/OR SUSPENSION/Page 2 of 2

16

# 17.ELECTRONICVOTINGANDPARTICIPATIONFORASSOCIATION2MEETINGS AND ELECTIONS POLICY

WHEREAS, Section 720.317, Florida Statutes (2020) provides that an association may conduct elections and other owner votes through an Internet-based online voting system if an owner consents, in writing, to online voting and if various requirements are met; and

6 WHEREAS, the Board has determined it to be in the best interest of the Association to 7 enable the use of electronic voting in Association matters and to create the requisite authority 8 required by the above-referenced statute.

9 NOW, THEREFORE, it is resolved as follows:

10 **7.1** The Association may permit Owners who desire to do so the ability to utilize 11 electronic voting in conformance with the above-referenced statute, as amended from time to time, 12 as well as any applicable administrative rules as may now exist, be hereafter adopted, or as the 13 same may be amended from time to time.

14 7.2 The Board or its President may determine that utilizing electronic voting is not in 15 the best interest of the Association as to any particular meeting or election. Accordingly, there 16 shall be no obligation for the Association to utilize electronic voting at any particular meeting or 17 election.

18 7.3 Notice to Owners of the opportunity to vote through an online voting system shall
19 be provided as required by law.

7.4 The Association hereby adopts the following forms which are incorporated into
 these Rules by reference:

7.4.1 Attached as Exhibit "A" is the "Consent to Electronic Voting and/or
 Consent to Receive Electronic Notice of Meetings," which an Owner may sign and file with the
 Association, or which may be affirmed by the Owner, in order for an Owner to be entitled to vote
 by electronic means and/or to receive electronic notice of meetings; and

7.4.2 Attached as Exhibit "B" is the "Revocation of Consent to Electronic
Voting and/or Revocation of Consent to Receive Electronic Notice of Meetings," which an Owner
may sign and file with the Association, or which may be affirmed by the Owner, to revoke their
consent to electronic voting and/or their consent to receive electronic notice of meetings.

Unless prohibited by law an e-mail notification from an Owner to the Association may be used in lieu of a signed consent or revocation form, in which case the terms of the attached consent and revocation forms are incorporated by reference and shall be deemed affirmed by the Owner when consent is given or revoked by e-mail.

34 7.5 In order to implement electronic voting, the Association may contract with an 35 outside vendor or other party that provides electronic voting services (referred to collectively 36 hereinafter as the "Provider"). The Board shall use reasonable judgment to ensure that such 37 Provider's services comply with the requirements of law. 1 7.6 The Association or its agent shall notify Owners in meeting notice materials, as 2 provided by law, of the ability to vote electronically, including, but not limited to, the Provider's 3 e-mail address or website in a manner the Association reasonably believes to be sufficient to enable 4 Owners to participate in electronic voting.

5 7.7 Owners who consent to vote by electronic means may still vote in person, if they 6 choose, by paper means (use of proxies and ballots), or may send proxies to the Association by 7 facsimile transmission or electronic mail, to the extent the Association otherwise receives and 8 accepts proxies through such media. In the event of multiple votes cast by a Parcel as to the same 9 matter, the vote cast first in the election of Directors shall prevail, while the last vote cast will prevail with respect to non-election issues. In the absence of the Board announcing a different 10 11 cutoff time/date for electronic voting, all electronic votes shall be cast no later than the start time 12 of said meeting, at which time the ability to vote electronically shall be deemed closed for that 13 meeting or election. In any instance wherein a meeting is lawfully adjourned and continued to a new time and date, for such matters to be voted upon but the question has not yet been called, the 14 15 electronic voting shall be reopened following the adjournment to allow the Owner to cast an 16 electronic vote until the start time of the reconvening of the meeting, at which time the ability to 17 vote electronically shall be deemed closed for that continued meeting.

18 By signing or affirming the consent form attached as Exhibit "A" hereto and 7.8 19 otherwise choosing to vote electronically as enabled by these Rules, each Owner recognizes that 20 the Association cannot control the practices of third parties regarding internet communications and 21 use of the Owner's e-mail address. As such, and as a condition of the Association's agreement to permit electronic voting, each Owner who consents to electronic voting releases and waives any 22 23 claim against the Association pertaining to such voting, including, but not limited to, the transmission or placement of "viruses," "malware," "spyware," "cookies," and the like. Each 24 25 Owner who consents to electronic voting also consents to the Association's publication of their e-26 mail address, as well as other information (including necessary personal identifying information) 27 to Providers or other third parties to the extent and as may be reasonably necessary to enable the 28 use of electronic voting processes. Such information shall not be considered an official record, and 29 shall not be available for Owner inspection unless required by law.

30 7.9 By signing or affirming the consent form attached as Exhibit "A" hereto, each 31 Owner further recognizes that internet/electronic communications may be subject to failure, 32 interruptions, or other problems due to a variety of reasons, including, but not limited to, Owner 33 operator error, Provider system or server failures, "spam" blockers, power outages, and the like. 34 As such, and as a condition of the Association's agreement to permit electronic voting, each Owner 35 who consents to electronic voting releases and waives any claim or challenge to such voting, 36 including, but not limited to, situations where an Owner vote was not received or counted by the Association due to no fault of the Board or management. 37

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1

#### **CONSENT TO ELECTRONIC VOTING**

2 The undersigned, being all the Owners, or an eligible voter, for Parcel No./Street Address

3 \_\_\_\_\_, at Collier's Reserve, pursuant to Florida Statutes, hereby

4 consent(s) in writing to:

5 ELECTRONIC VOTING. By signing this consent form (or consenting to electronic voting by e-mail sent to the Association), I/we consent to voting electronically at meetings and elections for 6 Collier's Reserve Association, Inc. to the fullest extent permitted by law, pursuant to the 7 8 provisions of the Board's Resolution authorizing electronic voting ("Resolution"), and release and 9 waive any claim against the Association pertaining to such voting, including, but not limited to, the transmission or placement of "viruses," "malware," "spyware," "cookies," and the like and any 10 claim or challenge to such voting, including, but not limited to, situations where an Owner vote 11 was not received or counted by the Association due to no fault of the Board or management. 12

I/We designate the following e-mail address for electronic voting purposes, which e-mail address and other information (including personal identifying information) may be released to a third party that provides electronic voting services or other third parties to the extent and as may be reasonably necessary to enable the use of electronic voting processes:

17 (PRINT NEATLY) .

In the absence of the Board of Directors announcing a different deadline for consenting to 18 19 electronic voting, the undersigned understands and agrees that in order to be valid, this consent form must be signed and on file with the Association at least ten (10) days prior to the meeting or 20 election in which the Owner wishes to vote by electronic means. To ensure that you are properly 21 22 registered with the online voting system, it is highly encouraged that you register the account well 23 in advance of the first meeting where you will be using electronic voting. The Board shall have 24 the authority to set cutoff times for registering with the electronic voting system and for electronic 25 voting in connection with the notice of any meeting where electronic voting will be used. In the absence of the Board of Directors announcing a different cutoff time/date for registering and 26

voting, the Uni Owners must register with the electronic voting system and cast any electronic votes no later than the start time of the meeting, or the start time of the reconvening of an adjourned meeting, at which time the ability to vote electronically shall be deemed closed for that meeting or election.

I/We further understand and agree that, in order to use a different e-mail address for casting votes electronically, I/we must notify the Association in writing of the change of e-mail address no later than ten (10) days prior to the meeting or election in which the Owner wishes to vote by electronic means. If I/we do not provide timely written notice of this change of e-mail address to the Association as provided herein, I/we further understand and agree that I/we may not be able to vote electronically until the next membership meeting and/or election.

37

38

Exhibit "A" to Policy and Procedure 7 Page 1 of 2

1 The undersigned also understands that if I/we have consented to receive electronic notice 2 and have consented to vote electronically, we may not be provided with the election ballot 3 and envelopes for voting in the election of Directors, as the Association will expect that 4 my/our votes will be cast electronically.

5	All Owners of the Parcel or Elig	gible Voter Please Print Name, Affix Date and Sign Below:
6		
7	By:	By:
8		
9	Print Name:	Print Name:
10		
11	Date:	Date:
12		
13		Exhibit "A" to Policy and Procedure 7
14		Page 2 of 2
15		

<b>REVOCATION</b> (	DF CONSENT TO ELECTRONIC VOTING	
The undersigned, being all the Owners, or an eligible voter, for Parcel No./Street Address, at Collier's Reserve, have previously consented in writing to		
	lections and/or to receive electronic notice of meetings/elections <b>a</b> , <b>Inc.</b> , as permitted by law and duly filed with the Association.	
I/We hereby revoke my/our conse	ent for electronic voting.	
U	agrees that if revoking consent for electronic voting, this form	
	e Association no later than ten (10) days prior to the meeting or	
	s to revoke consent to vote by electronic means or the revocation next membership meeting and/or election. However, if the	
	on less than ten (10) days prior to the meeting or election, the	
	e next subsequent membership meeting.	
	igible Voter Please Print Name, Affix Date and Sign Below:	
Ву:	By:	
Print Name:	Print Name:	
Date:	Date:	
Date	Date	
	Exhibit "B" to Policy and Procedure 7	
	Page 1 of 1	

# 18.RESOLUTION ESTABLISHING FORM OF UNIFORM ESTOPPEL2CERTIFICATE AND WORKING CAPITAL CONTRIBUTION

WHEREAS, Section 720.30851, Florida Statutes (2020), requires that the Board adopt a Resolution in order to charge a fee for the preparation of Estoppel Certificates requested by an Owner, a Parcel mortgagee or their respective designee, unless such charges are set forth in a contract with a manager or management company; and

7 WHEREAS, the Association is not party to any contract where such charges are specified;8 and

9 WHEREAS, the Association desires to adopt a standard form of Estoppel Certificate and 10 authorize a fee in connection with the preparation of Estoppel Certificates, as provided by the 11 statute; and

- WHEREAS, Article VIII, Section 9 of the Second Amended and Restated Declaration of
   Protective Covenants ("Declaration") provides:
- 14Working Capital Contribution. Each purchaser of a Parcel shall pay to the15Association, at the time of closing on the purchase of the Parcel, a onetime only16working capital contribution in an amount determined by the Board from time to17time in its discretion. The use and expenditure of the working capital contribution18collected by the Association shall be determined by its Board, in its sole and19absolute discretion. The working capital contribution shall not be returned by the20Association to a Parcel Owner upon the sale of his Parcel; and
- WHEREAS, the Board of Directors wishes to establish, confirm and ratify the amount of
   the Working Capital Contribution as set forth in the Declaration.
- 23 NOW, THEREFORE, the Board adopts and approves the following Resolution:

BE IT RESOLVED that the Board President or Treasurer, the Association's Manager, or any authorized designee of the Association or Manager, is hereby authorized to complete and charge a fee for the completion of an Estoppel Certificate.

Provided that the Estoppel Certificate is delivered within ten (10) business days from
receipt of a written or electronic request for an Estoppel Certificate from an Owner or the Owner's
designee, or a Parcel mortgagee or the Parcel mortgagee's designee, the established fee is:

- 30
- \$250.00 if the Parcel is not delinquent in any monies owed to the Association.
- 31
- An additional \$150.00 if there are delinquent monies owed to the Association.
- An additional \$100.00 if the requestor asks for the Estoppel Certificate within three (3) business days.

Simultaneous requests for Estoppel Certificates for multiple Parcels owned by the same
 Owner can be completed and delivered in one or more Estoppel Certificates with a fee computed
 for each Parcel as set forth above.

A request will not be deemed received by the Association until the fee is received by the Association or its designee. The Association has no obligation to respond to requests on an expedited basis, but may do so in its discretion. Attorneys' fees incurred by the Association in connection with delinquent Parcels, including, but not limited to, attorneys' fees incurred to prepare "Payoff Letters," are not included in the above-stated fees.

6 The maximum fee the Association will charge if it receives simultaneous requests for 7 Estoppel Certificates for multiple Parcels owned by the same person or entity and where there are 8 no past due monetary obligations owed to the Association shall be \$750.00.

9 BE IT FURTHER RESOLVED that the Association adopts the form Estoppel Certificate 10 attached hereto, which may be completed by the persons or entities referenced above. Ministerial 11 changes to the form may be authorized by the person authorized to complete said form without 12 need for Board action.

BE IT FURTHER RESOLVED that requests for Estoppel Certificates may be sent as
 follows:

- 15 Collier's Reserve Association, Inc.
- 16 c/o Greg Anderson, Manager
- 17 11711 Collier's Reserve Dr.
- 18 Naples, FL 34110
- 19 E-mail: manager@colliersreservehoa.com

20 BE IT FURTHER RESOLVED that the attached Estoppel Certificate shall be posted on 21 the Association's website, <u>www.colliersreserve.com</u>.

BE IT FURTHER RESOLVED that pursuant to Article VIII, Section 9 of the Declaration,
 the Board establishes, confirms, and ratifies a Working Capital Contribution in the amount of eight
 thousand dollars (\$8,000.00).

25

1 2 3 4 5		Collier's Reserve Association, Inc. c/o Greg Anderson, Manager 11711 Collier's Reserve Dr. Naples, FL 34110 E-mail: manager@colliersreservehoa.com
6		ESTOPPEL CERTIFICATE
7	1.	Date of issuance:, 20
8 9 10	2.	Name(s) of Parcel Owner(s) as reflected in the books and records of the Association:
11 12	3.	Parcel Designation (Number) and Address:
13 14	4.	Parking or garage space identification for this Parcel: There is no assigned parking for this Parcel.
15 16 17 18	5.	Is Account in collection with Attorney?  Yes or  No Attorney Name: Becker & Poliakoff, P.A. Attorney Contact Information: Joseph E. Adams; jadams@beckerlawyers.com Payoff information may be requested at: FTMNAP-payoffs@beckerlawyers.com
19	6.	Fee for the preparation and delivery of this Estoppel Certificate: \$0.00.
20	7.	Name of the requestor:
21	8.	Assessment information and other information:
22		Assessment Information
23 24	a.	The regular periodic assessment levied against the Parcel is: \$ per year
25	b.	The regular periodic assessment is paid through:, 20
26 27	c.	The next installment of the regular periodic assessment is due, 20_
28 29 30	d.	An itemized list of all assessments, special assessments and other moneys owed on the date of issuance to the Association by the Owner for a specific Parcel is ( <i>two boxes may be checked if applicable</i> ):
31 32 33		<ul> <li>Attached hereto</li> <li>Available from the collection attorney referenced above</li> <li>None</li> </ul>

1 2 3	e.	An itemized list of any additional assessments, special assessments and other moneys that are scheduled to become due for each day after the date of issuance for the effective period of the Estoppel Certificate is ( <i>two boxes may be checked if applicable</i> ):
4 5 6		<ul> <li>Attached hereto</li> <li>Available from the collection attorney referenced above</li> <li>None</li> </ul>
7		Other Information
8	f.	Is there a Capital Contribution Fee? 🛛 Yes or 🗌 No Amount:\$8,000.00
9 10		See Article VIII, Section 9 of the Second Amended and Restated Declaration of Protective Covenants.
11		Is there a Resale Fee? 🗌 Yes or 🔀 No
12		Is there a Transfer Fee? 🗌 Yes or 🔀 No
13 14 15 16	g.	Is there any open violation of the Governing Documents, including the Declaration of Protective Covenants or Rules or Regulations, for which notice has been given to the Owner and where such notice is reflected in the Association official records? Yes or No
17 18 19	h.	Do any of the Governing Documents, including the Declaration of Protective Covenants or Rules or Regulations of the Association applicable to the property require approval by the Board for the transfer of the Parcel? $\Box$ Yes or $\boxtimes$ No
20 21		Note, however, approval of Country Club is required. See Article VI, Section 20(c) of the Second Amended and Restated Declaration of Protective Covenants.
22 23	i.	Is there a right of first refusal provided to the members or the Association?
24 25		Note, however, see Article VI, Section 20(c) of the Second Amended and Restated Declaration of Protective Covenants.
26 27	j.	Is there more than one Association to which the Owner of this property is a member? $\square$ Yes or $\square$ No
28 29 30 31		Collier's Reserve Country Club, Inc. Nicholas VonHofen, Manager Phone: 239-597-7200 E-mail: nvonhofen@colliersreserve.com
32	k.	Names, addresses and phone numbers for all insurance maintained by the Association:
33		
34		
35		

1 (NOTE: The above information is the contact information for the Association's insurance 2 agent. Copies of insurance policies are on file with the Association and are available for 3 inspection and copying as provided by law.)

4 9. Is there any other type of fee?  $\Box$  Yes or  $\Box$  No

# 5 (LIST ALL OTHER FEES OR MONEYS THAT ARE DUE FROM THE OWNER(S) 6 AND/OR PARCEL AND/OR WHICH ARE CHARGED IN CONNECTION WITH 7 PARCEL TRANSFERS)

	Type of Fee	Amount	When Due/Payable
1.			
2.			
3.			

8

## 9 THE ABOVE INFORMATION IS TRUE AND CORRECT. EXCEPT AS SPECIFICALLY 10 PROVIDED BY LAW TO THE CONTRARY, THE ASSOCIATION DOES NOT WAIVE

- 11 OR INTEND TO COMPROMISE ANY LEGAL RIGHTS IT MAY HAVE BY THE 12 COMPLETION OF THIS CERTIFICATE. THE RESPONSES HEREIN ARE MADE IN
- 12 COMPLETION OF THIS CERTIFICATE. THE RESPONSES HEREIN ARE MADE 1 13 GOOD FAITH AND TO THE BEST OF MY ABILITY AS TO THEIR ACCURACY.

14 COLLIER'S RESERVE ASSOCIATION, INC.

15 By:\_\_\_\_\_

Date:

16 Print Name:

17 Phone: \_\_\_\_\_

18 If this Estoppel Certificate is hand delivered or sent by electronic means, it is effective for thirty

- 19 (30) days from the date hereof, as set forth immediately above. If this Estoppel Certificate is sent
- by regular mail, it is effective for thirty-five (35) days from the date hereof, as set forth immediately above.

#### 1 9. INVESTMENT POLICY

2 3	9.1 (4) objectives:		tment Objectives. All funds shall be managed to achieve the following four
4		9.1.1	Preservation and safety of all funds
5		9.1.2	Invested funds must be fully insured by the FDIC or the SIPC
6		9.1.3	Ensure that adequate liquid funds are available at all times
7		9.1.4	Maximization of yield.
8	9.2	Types	s of Investments
9 10	insurance limi	<b>9.2.1</b> ts.	Demand Deposit Accounts, in amounts not to exceed current FDIC
11 12	limits.	9.2.2	Money Market Accounts, in amounts not to exceed current FDIC insurance
13 14	limits.	9.2.3	Certificates of Deposit, in amounts not to exceed current FDIC insurance
15		9.2.4	Money Market Mutual Funds, in amounts not to exceed current SIPC limits.
16		9.2.5	United States Treasury Bills, Notes or Bonds.
17 18 19	Committee wi	ensure Il meet	tment Oversight. The Treasurer will continually monitor the investments e that the investments are meeting the Investment Objectives. The Finance at least semi-annually to review the investments, their yield and
20			Investment Objectives.
21	9.4 Board of Dire	-	<b>onsibility for the Investments.</b> The Treasurer will report quarterly to the investments, their yield and compliance with the Investment Objectives

Board of Directors the investments, their yield and compliance with the Investment Objectives. The ultimate responsibility for the oversight of CRA's funds resides with CRA's Board of 23 24 Directors.